U.S. Department of Homeland Security U.S. Citizenship and Immigration Services *Customer Service and Public Engagement Directorate* (MS 2260)



Teleconference Invitation

 * * * * * * * * * * *
National Stakeholder Engagement:
Signature Confirmation Restricted Delivery Service Thursday, May 3, 2018
1 to 1:30 p.m. Eastern

U.S. Citizenship and Immigration Services (USCIS) invites you to participate in a teleconference on **Thursday, May 3**, from **1 – 1:30 p.m. Eastern** to discuss the use of the U.S. Postal Service's (USPS) Signature Confirmation Restricted Delivery service.

We recently announced phasing in use of the U.S. Postal Service's (USPS) Signature Confirmation Restricted Delivery service to mail Green Cards and other secure documents beginning April 30, 2018.

The first phase will affect documents that need to be re-mailed because they have been returned as non-deliverable. These documents include Permanent Resident Cards (also called Green Cards), Employment Authorization Documents (EADs), and Travel Document Booklets. Applicants who have changed mailing addresses during the course of the application process are more likely to have their secure documents sent with the new delivery method. In the future, USCIS will use this secure service for delivery of all secure documents.

During the teleconference, subject matter experts will provide additional information, give helpful tips, and answer a few non-case specific questions.

To join this session: Dial in number: 1-888-469-1382 Passcode: 1358075

If you have any questions, please write to <u>public.engagement@uscis.dhs.gov</u>.

To request a disability accommodation to participate, please write to the email address above by **Wednesday, May 2, 2018 at 5 p.m. Eastern.**

Note to Media: This engagement is not for press purposes. Please contact the USCIS Press Office at (202) 272-1200 for any media inquiries.

We look forward to engaging with you!