U.S. Department of Homeland Security

U.S. Citizenship and Immigration Services Customer Service and Public Engagement Directorate (MS 2260) Washington, DC 20529



## **Engagement Invitation**

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Language Access Friday, Oct. 24, 2014 1 – 3 p.m. (Eastern)

Tomich Conference Center 111 Massachusetts Ave. NW Washington, DC 20529

The Department of Homeland Security (DHS) and U.S. Citizenship and Immigration Services (USCIS) Director León Rodríguez invite you to participate in a stakeholder engagement on **Friday, Oct. 24,** from **1 to 3 p.m. (Eastern)** to discuss DHS' language access efforts, obtain feedback and answer questions from participants.

The DHS Office for Civil Rights and Civil Liberties recently posted <u>Component Draft Language Access Plans</u>, including U.S. Citizenship and Immigration Services (USCIS). The plans provide a framework for the Department's efforts to improve the delivery of language services for diverse communities across the country.

## **To Join the Session In-Person:**

To attend this meeting in-person, please email <u>CRCLOutreach@hq.dhs.gov</u> by Oct. 20, and include "Language Access" in the subject line. You may send written comments until Oct. 31, using the same email address and subject line.

Once we process your registration for the meeting, you will receive a confirmation email with additional details. On the day of the engagement, please bring government-issued photo identification and plan to arrive at least 15 minutes early in order to pass through security.

## To Join the Session by Phone:

On the day of the session, please use the information below to join the teleconference. We recommend that you call 10 to 15 minutes before the start time.

**Toll-Free Call-in Number:** 1-888-455-3620

Passcode: DHS