U.S. Department of Homeland Security U.S. Citizenship and Immigration Services *Customer Service and Public Engagement Directorate* (MS 2260) Washington, DC 20529



 \star

Teleconference Invitation

* * * * * * * *

E-Verify's Enhanced Tentative Nonconfirmation (TNC) Communications

September 4 and 5, 2013

U.S. Citizenship and Immigration Services (USCIS) invites you to participate in a stakeholder teleconference to discuss <u>E-Verify's</u> latest customer service enhancement. Beginning September 8, 2013, E-Verify will replace the current Tentative Nonconfirmation (TNC) Notice and Referral Letter with the Further Action Notice and the Referral Date Confirmation.

An employee may receive a TNC if there is a record mismatch that needs to be resolved with either the U.S. Department of Homeland Security (DHS) or the Social Security Administration (SSA) before E-Verify confirms the employee as work authorized. The new Further Action Notice notifies employees that a TNC has occurred and gives them the option to contest it with DHS or SSA and explains the steps the employee must take to resolve the record mismatch.

Additionally, once the employer refers the case to DHS or SSA, the new 1-page Referral Date Confirmation will be generated for the employer to give to their employee. The Referral Date Confirmation will include the deadline for the employee to contest the case.

During the engagement, USCIS subject matter experts will introduce this latest customer service enhancement, discuss how it increases efficiency for E-Verify users and supplements employee notifications, and answer questions from stakeholders.

USCIS is hosting two engagements:

Date	Time	Engagement Focus	Registration Link
Wednesday, September 4	2:30 – 3:30 p.m. (Eastern)	E-Verify Web Service Providers	Register Here
Thursday, September 5	2:30 – 3:30 p.m. (Eastern)	General Audience	Register Here

To Register for either Session

Please click on the registration links above to RSVP. Be sure to provide your full name and organization. To enter this information, please follow the steps below:

- Enter your email address and click "Submit"
- Click "Subscriber Preferences"
- Select the "Event Registration" tab
- Complete the questions and click "Submit"

Once your registration is processed, you will receive a confirmation email with additional details.

If you have questions about the registration process, or if you have not received a confirmation email within two business days, please email us at <u>Public.Engagement@uscis.dhs.gov</u>.

We look forward to engaging with you!